

Privacy Policy

Who We Are

Oreana Financial Services Limited and Oreana Financial Services Pty Ltd (“Oreana Financial Services”) are diversified financial services firms with expertise in the provision of financial advice, asset management and property selection across Asia and Australia.

Respecting Your Privacy

This notice applies to your dealings as a client with Oreana Financial Services. The confidentiality and privacy of your information is important to us. Depending on the type of client you are, where you reside and how we store and process your information, you may be covered by the Hong Kong Personal Data (Privacy) Ordinance and/or the Australia Privacy Act. If these laws do apply to you, then we comply with the relevant privacy principles those laws have established with respect to you and your personal information or personal data. We recommend you read and understand the following provisions relating to our collection, use and handling of your information.

Your Information

We and/or our officers, employees, contractors and agents collect information to assist us in our relationship with you. This information is collected from you, from the transactions performed on your behalf and/or from other persons and organisations. If you do not provide the information we need we may not be able to provide you with the product or service you have requested. We may also be required by law to collect information from or about you for certain purposes (for example, to identify you).

The types of information collected include but are not limited to:

- > information which identifies you;
- > information which relates to your financial affairs, business, employment, income or assets;
- > information which arises or is required in connection with the transactions you do with us or through us;
- > information which helps us to process applications made by you for particular products and services; and
- > information relevant to product development or marketing.

Using & Disclosing Your Information

In this section:

“Services” means products and/or services provided by us to you from time to time including in connection with your use of accounts you have with us (including, without limitation, the making or receiving of a payment by us on your behalf).

“Regulation” or “Regulations” means any laws, regulations, rules and policies including, without limitation,



Your Rights

You may do the following things in respect of any of your Data and Account Information that is protected by the Hong Kong Personal Data Privacy Ordinance and the Code of Practice on Consumer Credit Data issued under that Ordinance and/or the Australia Privacy Act:

- > check whether we hold personal data about you and the right of access (with some exceptions) to such data;
- > require us to correct any personal data relating to you which you establish is inaccurate;
- > ascertain our policies and practices in relation to personal data and to be informed of the kind of personal data held by us;

Any request to do or have done any one or more of the above things (which you may or may not be entitled to do, depending on who you are and in which jurisdiction or country you deal with us) or to raise any concern you have regarding the privacy of your Data and Account Information should be made to us in writing and addressed to the privacy officer named below. We are entitled to charge a reasonable fee for fulfilling any data access request.

Important

This document provides an overview of our privacy policies and procedures (in addition to those that may apply in respect of specific Services and transactions), disclosures that we are required to make by law and a summary of certain Regulations. It is not intended to constitute legal advice in relation to your rights under any privacy legislation or any other matter.

Contact Us

Further information about our privacy policies and procedures can be obtained from our office.

Please address to:

Risk & Compliance
Oreana Financial Services Pty Ltd
Level 7
484 St Kilda Road
Melbourne, Victoria 3004
Australia
Tel: (61) 3 9804 7113

Or

Risk & Compliance
Oreana Financial Services Limited
6601B Level 66
International Commerce Centre
1 Austin Road West
Kowloon, Hong Kong
Tel: (852) 3185 0200
Fax: (852) 2110 0736